Spencer EASTON
Information Systems

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Wisconsin

🎓 EDUCATION AND CERTIFICATIONS

May 2022 September 2017	**Bachelor of Science, UW MILWAUKEE, Milwaukee** > Majored in Information Science and Technology. > Mock business analyses. > Excel data analysis using pivot tables and equations. > Creation of CSVs with SQL data and vice versa. > Data warehousing concepts, ETL software and concepts. > Relational database concepts and analyses, including using queries to extract data. > Creation of stored procedures and PHP forms. > In depth knowledge of SQL, including how to create programs that interact with databases. > Capstone project was the creation of a web application using the agile methodology.
October 2025 October 2022	**Security+, COMPTIA, Milwaukee** > Completed examination on 10/29/22. > Verification number 9031PW7Q214E14WL.

💻 PROJECTS

XHIB   2022
 https://github.com/sreaston/exhib-website/

Web art application. Allows users to create an account, upload art, and edit their submissions and account information. It uses stored procedures, mySQL, PHP, and HTML. I developed it in a team using an agile methodology, sprints, and constant delivery principles.

`PHP` `HTML` `MySQL`

DRAGON-LOGIC   2022
 https://http://dragon-logic.com/index.php

A resume website to showcase projects that I have completed and to serve as a basis for future projects. It is a Ubuntu virtual machine that is hosted by Vultr and running Nginx to host the website. I configured it myself using Bash scripts via PuTTY. It is also configured to run mySQL databases and allow the parsing of PHP.

`PHP` `HTML` `MySQL`

💼 EXPERIENCE

May 2022 April 2021	**Senior Tech Repair Technician, UW MILWAUKEE, Milwaukee** > Streamlined workflow with PowerShell scripts. > Provided friendly and prompt support for a wide range of devices. > Assisted in development of knowledge base. > Resolved network, hardware and software issues in a timely manner. > Participated in hardware installation of offices and labs. > Procured components for repair. `Troubleshooting` `Diagnosis` `PowerShell` `Data Recovery` `Command Line` `Scripting`

March 2020 November 2019	**Desktop Support Technician, UW Milwaukee, Milwaukee** ⟩ Imaged and deployed computers in a timely manner. ⟩ Management of multiple projects, both large and small. ⟩ Accurately controlled inventory through Share Point. ⟩ Deployed and optimized networking equipment. ⟩ Remotely managed new computers. ⟩ Managed Active Directory entries for new computers. Microsoft Office Imaging Inventory Control Active Directory SCCM Scripting
August 2017 June 2015	**Customer Service Desk, Gander Mountain, Janesville** ⟩ Field and direct phone calls. ⟩ Complete transactions for customers. ⟩ Answered or found answers to customer's questions. ⟩ Coordinated with manager for opening and closing procedure. Customer Service Communication

☰ Skills

Programming Languages	PHP, HTML, Python, DOS, PowerShell
Databases	MySQL, Microsoft Access
Operating Systems	Mac OS, Android, Windows, Windows Server, Linux
Communication	LaTeX, Microsoft Office (Excel, Outlook, Teams, Word, PowerPoint)
Hardware	Cisco and Juniper networking

❝ References

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